



Introduction

Hotel Villa Ruimzicht, located at Ruimzichtlaan 150, in Doetinchem, is responsible for the processing of personal data, as shown in this privacy statement.

Contact details

Hotel Villa Ruimzicht
Ruimzichtlaan 150
7001 KG Doetinchem

Chantal Hilbink is the Privacy Officer of Hotel Villa Ruimzicht. She can be reached via the head office, located in Doetinchem, at privacy@hotelvillaruimzicht.nl or (0031) (0)314-320 680.

Personal data

Hotel Villa Ruimzicht processes your personal data because you use our services and/or because you provide it to us yourself. Below you will find an overview of the personal data we process:

- First and last name
- Gender
- Address details
- Phone number
- E-mail address
- Information about your activities on our website
- Payment details
- Purchase history

Hotel Villa Ruimzicht processes your personal data for the following purposes:

- Handling an agreement (eg. reservations)
- Payment transactions
- Guest satisfaction
- Sending our newsletter; if you have given permission for this
- Communication; to inform you about changes to our services/products
- To deliver goods and services to you
- Execution of legal obligation; information about our tax return

Special and/or sensitive personal data that we process:

Hotel Villa Ruimzicht does not intend to collect data about website visitors under the age of 18. Unless they have permission from a parent or guardian. However, we cannot check whether a visitor is older than 18. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children from being collected without parental consent. If you are convinced that we have collected personal information about a minor without permission, please contact us at: privacy@hotelvillaruimzicht.nl and we will delete this information.



Automated decision making

Hotel Villa Ruimzicht does not make decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example an employee of Hotel Villa Ruimzicht) being involved.

Store personal data

Hotel Villa Ruimzicht does not store your personal data longer than is (legally) necessary to achieve the purposes for which your data is collected.

Sharing personal data with third parties

Hotel Villa Ruimzicht only provides personal data to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation or a legitimate interest. We conclude a processing agreement with companies that process your data on our behalf to ensure the same level of security and confidentiality of your data. Boetiekhôtel Villa Wanrooy remains responsible for these processing operations.

Cookies

Hotel Villa Ruimzicht only uses technical and functional cookies and analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit the website.

The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and, for example, remember your preferred settings. We can also use this to optimize our website. You can opt out of cookies by setting your internet browser so that it no longer stores cookies. In addition, you can also delete all information previously saved via the settings of your browser.

Hotel Villa Ruimzicht uses Google Analytics cookies

- We have concluded a processor agreement with Google
- We have masked the last octet of the IP address
- We have turned off 'sharing data'
- We do not use other Google services in combination with the Google cookies.

The Hotel Villa Ruimzicht website uses a reliable SSL certificate to ensure that your personal data does not fall into the wrong hands.

View, modify or delete data

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Hotel Villa Ruimzicht. You also have the right to data portability. This means that you



can submit a request to us to send the personal data we hold about you in a computer file to you or another organization mentioned by you. You can send a request for inspection, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to:
privacy@hotelvillaruimzicht.nl.

To ensure that the request for inspection has been made by you, we ask you to enclose a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy.

We will only use this information for the purpose for which it was provided and destroy it after inspection. We will respond to your request as quickly as possible, but at the latest within four weeks. We would also like to point out that you have the option of submitting a complaint to the national supervisory authority, the Dutch Data Protection Authority. You can do that [here](#).

How we secure personal data

Hotel Villa Ruimzicht takes the protection of your data very seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized changes. If you have the impression that your data is not properly secured or if there are indications of misuse, please contact privacy@hotelvillaruimzicht.nl.

Camera security

Hotel Villa Ruimzicht has provided its building with clearly visible cameras with the aim of protecting the safety of our employees, guests and property and providing support in the event of calamities. When you enter our site, you will also be alerted to the presence of cameras. Hotel Villa Ruimzicht stores camera images for a maximum of 28 days. In case of a valid reason (e.g. police investigation) camera images are kept longer, but not longer than necessary.