

TERMS AND CONDITIONS

REFUNDABLE RATE - Flexible

Can be canceled free of charge up to 24 hours before arrival (15:00 hr). After this time, 100% of the costs of the first night including products like breakfast or dinner will be charged.

NON REFUNDABLE RATE - No free cancellation possible.

A 100% cancellation fee will be charged.

PACKAGES - No free cancellation possible

In case of cancellation, a cancellation fee of 80% will be charged. If canceled within 24 hours before arrival, a cancellation fee of 100% will be charged. Changing the reservation is possible up to 48 hours before arrival. If the reservation is changed within the period of 48 hours, we will charge € 25.00 change costs per reservation.

Changes to price, offers, facilities, images, or other information are always subject to change.

The Uniform Conditions for the Catering Industry (UVH) apply to all our agreements. You can view this on the KHN website: <https://www.khn.nl/tools/uniforme-voorwaarden-horeca-engels>

House rules

It is not allowed to:

- Smoke in the hotel. Smoking is prohibited in all our rooms and in all our public areas. If you smoke in the room or a public area, we are forced to impose a fine of € 150.00 per night.
- Be present in the room with more people than the number for which the reservation has been made. The maximum number of people allowed to stay in a room must be taken into account.
- Burn candles in the room and/or apply party decorations (other than garlands or balloons).
- Tape and/or remove fire detectors or smoke detectors. We charge a fine of
- € 150.00 for taping or removing the smoke detectors.
- Use emergency exits as normal entrance and/or exit.
- Take hotel property outside the building. In case of damage to property, one can be held liable for the repair and/or renewal costs.
- Receiving paid guests in the room for the purpose of sexual activity.